



# SGS Product Alert

## Line Tester

### Product End-Of-Life

With the increasing use of digital technologies and improved signalling methods, the Line Tester appliance from SGS has reached the End-Of-Life service date as of June 30, 2018.

#### What will happen on the EOL Date?

- 1 No Future Sales**  
SGS has removed this product from its Product Price List and it is no longer available for purchase or upgrade.
- 2 No Product Firmware Updates**  
SGS is no longer providing any firmware updates to this product.
- 3 No Hardware Support**  
SGS will not be providing any hardware replacements, or components, should any of the Line Tester functionality fail.
- 4 Limited Support**  
SGS is limited product support to basic maintenance tasks, and system administration support only. This limited support will be provided to any Line Tester customer through July 31, 2019.

#### What Options are Available to me?

- 1 Continue Using your Line Tester**  
You may continue to use your Line Tester as long as the hardware continues to operate.
- 2 Consult SGS for a systems consultation**  
SGS can provide a free technology consultation to any Line Tester customer who wishes to migrate off the Line Tester platform in an orderly fashion.

#### Need an Issue Resolved?

SGS is here around the clock to help you resolve any problems that may arise.

[www.secglobe.net](http://www.secglobe.net)



41 Corporate Park Drive, Suite 200, Irvine, CA 92606